

## The Essentials of Webex Calling v1.0 (CLWXCALL)

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The Essentials of Webex Calling (CLWXCALL) training is designed to guide you through a complete Webex Calling setup, from the initial installation of Webex Control Hub and adding users to configuring Webex Calling features through an existing on-premises Cisco Unified Communications Manager (CUCM) and Cisco Unified Border Element (CUBE) public switch telephone network (PSTN) setup.

#### How you'll benefit

This class will help you:

- Gain an understanding of the Webex solutions, including Webex Meetings, Webex Messaging, and Webex Calling
- Learn how to configure and manage the features of the Webex Control Hub
- Earn 18 CE credits towards recertification

#### Why Attend with Current Technologies CLC

- Our Instructors are in the top 10% rated by Cisco
- Our Lab has a dedicated 1 Gig Fiber Connection for our Labs
- Our Labs run up to Date Code for all our courses

#### Who Should Attend

The primary audience for this course is as follows:

- Collaboration Engineers
- Collaboration Administrators

#### OUTLINE

**Module 1:** Webex Overview

**Module 2:** Webex Control Hub Overview and Monitoring

**Module 3:** Webex Control Hub Management

**Module 4:** Webex Control Hub Services

**Module 5:** Methods to Add Users to Webex Control Hub

**Module 6:** Methods to Add Devices to Webex Control Hub

#### Course Duration

3 days

#### Course Price

\$2,695.00 or 27 CLCs

#### Methods of Delivery

- Instructor Led
- Virtual ILT
- On-Site

**Module 7:** Admin-Configurable Webex Calling Features

**Module 8:** User-Configurable Webex Calling Features

**Module 9:** Webex Calling Public Switched Telephone Network Options

**Module 10:** Routers Supporting Local Gateway

**Module 11:** Deployment Scenarios for Local Gateways

**Module 12:** Local Gateway and Cisco Unified Border Element with High Availability

**Module 13:** Control Hub Settings for Webex Calling

**Module 14:** Router Settings for Webex Calling

**Module 15:** Webex Calling Troubleshooting

## **LAB OUTLINE**

- **Lab 1: Set Up Webex Control Hub**
- **Lab 2: Add Users to Webex Control Hub**
- **Lab 3: Configure Admin-Configurable Webex Calling Features**
- **Lab 4: Configure User-Configurable Webex Calling Features**
- **Lab 5: Configure High Availability on Cisco Routers**
- **Lab 6: Configure Webex Control Hub for Webex Calling**
- **Lab 7: Configure Local Gateway for Webex Calling**
- **Lab 8: Troubleshooting Issues with Webex Calling**