
WEBEX Calling Overview (WEBEX-CALL- OVERVIEW)

***WHERE GREAT TRAINING
HAPPENS EVERYDAY!***

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About this Class

The Webex Calling Overview (WEBEX-CALL-OVERVIEW) Course is a concise 1-day instructor-led program tailored for companies aiming to evaluate Webex Calling and its features. This course is specifically designed for Executives, Managers, or anyone new to the world of Webex Calling. Participants will embark on a comprehensive journey to explore the capabilities of Webex Calling, making it an ideal starting point for those seeking an introduction to this communication platform. The course commences by introducing participants to the Webex Control Hub, providing insights into the Central Management Hub for Webex Calling. Users will learn the fundamentals of adding Users and Devices to the Platform, ensuring a smooth onboarding process. A key focus of the program is a thorough exploration of all the features supported by Webex Calling. Participants will gain in-depth knowledge of the rich set of capabilities available in Webex Calling. The afternoon session of the course is dedicated to hands-on lab exercises, offering participants the opportunity to immerse themselves in practical exploration of the various calling features. This hands-on experience ensures that participants not only understand the theoretical aspects but also gain practical proficiency in utilizing Webex Calling features. By the end of this 1-day course, participants will have a comprehensive understanding of Webex Calling, its features, and the ability to evaluate its suitability for your company's communication needs. This foundational knowledge serves as a valuable starting point for leveraging the full potential of Webex Calling.

Course Duration

1 days

Course Price

\$1,195.00

11 CLCs

Methods of Delivery

In-Person ILT

Virtual ILT

Onsite ILT



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How you will benefit

This class will help you

- Quick and Comprehensive Overview of Webex Calling
- Ideal for Executives, Managers, and New Webex Users
- Practical experience with hands - on labs

Why Attend with Current Technologies CLC

- Our Instructors are the top 10% rated by Cisco
- Our Lab has a dedicated 1 Gig Fiber Connection for our Labs
- Our Labs run up to Date Code for all our courses

Who Should Attend

The job roles best suited to the material in this course are:

- Managers / Executives
- Collaboration Administrators
- Collaboration Engineer
- Network Administrators
- Network Engineer
- Helpdesk Support Administrators and Engineers
- IT Staff and Managers

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Course Outline

Module 1: Webex Overview

- Webex Overview
- Webex Calling Overview
- Webex Calling Features
- Webex Calling PSTN Overview
- Webex Calling Differentiators
- Network Requirements for Webex Calling
- Webex Calling Devices Overview
- Control Hub Administration Overview
- Adding a Phone Assigned to a User
- Webex Calling Feature Overview
- Webex Calling API Basics

LAB OUTLINE

Lab 1: Webex Control Hub Configuration

Lab 2: Explore Webex Calling Phone Features