

## Administering and Troubleshooting Webex Hybrid Services and APIs for Government (ADVANCED CLOUD-CONF-T-GOV)

### Administering and Troubleshooting Webex Hybrid Services and APIs for Government (ADVANCED CLOUD-CONF-T-GOV)

This five-day, instructor-led course is aimed at IT professionals eager to learn advanced functionalities and hybrid services of Webex for government applications. It provides deep insights into provisioning, administration, monitoring, and problem-solving for Cisco Webex integrations and Hybrid Services within governmental frameworks. The curriculum covers integrating Directory Services, Edge Audio, Edge Connect, Edge Mesh, Hybrid Security, and Single Sign-On with existing infrastructures. Participants will gain hands-on experience with the Webex Control Hub, exploring third-party application integration and managing an advanced Webex setup.

#### How you'll benefit

This class will help you:

- Master advanced troubleshooting techniques to address technical issues and enhance system performance.
- Learn to integrate with Microsoft Teams, enhance cross-platform collaboration, and use AI and machine learning to improve user experience.

#### Why Attend with Current Technologies CLC

- Our Instructors are in the top 10% rated by Cisco
- Our Lab has a dedicated 1 Gig Fiber Connection for our Labs
- Our Labs run up to Date Code for all our courses

#### Who Should Attend

The primary audience for this course is as follows:

- Government Network Engineers
- Government System Administrators
- Government Telecommunications Specialists
- IT Professionals in Government Agencies
- Government Technical Support Staff

#### Prerequisites

- Administering and Troubleshooting Webex (Devices, Meetings, Messaging, and Calling) for Government (CLOUD-CONF-T-GOV)

#### Course Duration

5 Days

#### Course Price

\$4,795.00 or 45 CLCs

#### Methods of Delivery

- Instructor Led
- Virtual ILT
- On-Site

## **Course Outline**

### **Module 0: Introductions**

### **Module 1: Webex Overview for Government**

### **Module 2: Webex Hybrid Services Overview for Government**

### **Module 3: Webex Directory Synchronization and Single Sign-On for Government**

### **Module 4: Azure AD Integration with Webex for Government**

### **Module 5: Webex Hybrid Calendar for Government**

### **Module 6: Webex Services - Hybrid Call Service for Government**

### **Module 7: Webex-Edge Connect for Government**

### **Module 8: Webex-Edge Video Mesh for Government**

### **Module 9: Webex-Edge Audio for Government**

### **Module 10: Webex Microsoft Teams Room Integration for Government**

### **Module 11: Webex Hybrid Services - Security for Government**

### **Module 12: Webex-Connect for Government**

### **Module 13: Compliance for Government**

### **Module 14: Webex API Overview for Government**

### **Module 15: Advanced Troubleshooting for Government**