
Administering and Troubleshooting Webex Hybrid Services and APIs for Government (ADVANCED CLOUD CONF-TOV)

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HAPPENS EVERYDAY!***

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About this Class

This five-day, instructor-led course is aimed at IT professionals eager to learn advanced functionalities and hybrid services of Webex for government applications. It provides deep insights into provisioning, administration, monitoring, and problem-solving for Cisco Webex integrations and Hybrid Services within governmental frameworks. The curriculum covers integrating Directory Services, Edge Audio, Edge Connect, Edge Mesh, Hybrid Security, and Single Sign-On with existing infrastructures. Participants will gain hands-on experience with the Webex Control Hub, exploring third-party application integration and managing an advanced Webex setup.

Course Duration

5 Days

Course Price

\$4795.00

45 CLCs

Methods of Delivery

In-Person ILT

Virtual ILT

Onsite ILT

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How you will benefit

This class will help you:

- Master advanced troubleshooting techniques to address technical issues and enhance system performance.
- Learn to integrate with Microsoft Teams, enhance cross-platform collaboration, and use AI and machine learning to improve user experience.

Why Attend with Current Technologies CLC

- Our Instructors are the top 10% rated by Cisco
- Our Lab has a dedicated 1 Gig Fiber Connection for our Labs
- Our Labs run up to Date Code for all our courses

Who Should Attend

The job roles best suited to the material in this course are:

- Government Network Engineers
- Government System Administrators
- Government Telecommunications Specialists
- IT Professionals in Government Agencies
- Government Technical Support Staff

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Objectives

After taking this course, you should be able to:

- Webex Overview for Government
- Webex Hybrid Services Overview for Government
- Webex Directory Synchronization and Single Sign-On for Government
- Azure AD Integration with Webex for Government
- Webex Hybrid Calendar for Government
- Webex Services - Hybrid Call Service for Government
- Webex-Edge Connect for Government
- Webex-Edge Video Mesh for Government
- Webex-Edge Audio for Government
- Webex Microsoft Teams Room Integration for Government
- Webex Hybrid Services - Security for Government
- Webex-Connect for Government
- Compliance for Government
- Webex API Overview for Government
- Advanced Troubleshooting for Government

Prerequisites

- Administering and Troubleshooting Webex (Devices, Meetings, Messaging, and Calling) for Government (CLOUD-CONF-T-GOV)

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Course Outline

Module 0: Introductions

Module 1: Webex Overview for Government

Module 2: Webex Hybrid Services Overview for Government

Module 3: Webex Directory Synchronization and Single Sign-On for Government

Module 4: Azure AD Integration with Webex for Government

Module 5: Webex Hybrid Calendar for Government

Module 6: Webex Services - Hybrid Call Service for Government

Module 7: Webex-Edge Connect for Government

Module 8: Webex-Edge Video Mesh for Government

Module 9: Webex-Edge Audio for Government

Module 10: Webex Microsoft Teams Room Integration for Government

Module 11: Webex Hybrid Services - Security for Government

Module 12: Webex-Connect for Government

Module 13: Compliance for Government

Module 14: Webex API Overview for Government

Module 15: Advanced Troubleshooting for Government