
Webex Calling Dedicated Instance Overview (WEBEX-CALL-DI- OVERVIEW)

***WHERE GREAT TRAINING
HAPPENS EVERYDAY!***

Webex Calling Dedicated Instance Overview (WEBEX-CALL-DI-OVERVIEW)

About this Class

Course Duration

1 days

Course Price

\$1,195.00

9 CLCs

Methods of Delivery

In-Person ILT

Virtual ILT

Onsite ILT

The Webex Calling Dedicated Instance Overview (WEBEX-CALL-DI-OVERVIEW) course is a one-day instructor-led training designed for companies considering Webex Calling Dedicated Instance and its features. It's particularly beneficial for executives, managers, or newcomers to Webex, who are calling a dedicated instance. This course offers a comprehensive exploration of the capabilities of Webex Calling Dedicated Instance, making it an ideal introduction to the communication platform.



Webex Calling Dedicated Instance Overview (WEBEX-CALL-DI-OVERVIEW)

Why Attend with Current Technologies CLC

- Our Instructors are the top 10% rated by Cisco
- Our Lab has a dedicated 1 Gig Fiber Connection for our Labs
- Our Labs run up to Date Code for all our courses

Who Should Attend

The job roles best suited to the material in this course are:

- Collaboration Administrators
- Collaboration Engineer
- Network Administrators
- Network Engineer
- Helpdesk Support Administrators and Engineers
- IT Staff and Managers

Objectives

After taking this course, you should have an understanding on:

- Webex Overview
- Webex Calling / Dedicated Instance Overview
- Webex Control Hub Administration
- Dedicated Instance Connectivity Options
- Webex Calling Dedicated Instance Administration Overview
- Discuss PSTN Options
- Discuss Dedicated Instance Call Routing Flows

Prerequisites

- Basic Knowledge of Cisco Webex

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Course Outline

Module 0: Introduction

- Module Topics
 - Course Goals
 - Webex Meetings Basics
 - Webex Training Basics
 - General Administration
 - Introductions
- Module Summary

Module 1: Webex Overview

- Module Topics
- Lesson 1: Webex Product Overview
 - Webex Holistic Collaboration Suite
 - Cisco Cloud Collaboration Strategy
 - Cisco Webex – Control Hub
 - Webex Intelligent Workplace
 - Webex Platforms
 - Webex App
 - Integrated Devices for Webex
 - AI Infused Experiences
 - Webex Reimagined Workspaces
 - Webex Events (Formerly Socio)
 - Webex Calling
 - Dedicated Instance for Webex Calling
 - Webex Contact Center
 - Vidcast Asynchronous Meetings
 - Cisco Smart Workspaces

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Course Outline

Cont. Module 1

- Lesson 2: Webex Calling Overview
 - Webex Calling Comparison
 - The Cisco Webex Calling Platform
 - Webex Calling Global Footprint
 - Differentiated User Experiences via Webex Integrations
 - Webex Calling Regional Scaling
 - Webex Calling Enterprise Feature Set
 - Calling Security and Compliance
- Lesson 3: Webex Meeting Overview
- Lesson 4: Webex Hybrid Services and Integrations
- Lesson 5: Webex Control Hub Monitoring Overview
- Module Summary

Module 2: Webex Calling / Dedicated Instance Overview

- Lesson 1: Webex Calling Dedicated Instance Overview
- Lesson 2: Webex Calling DI Architecture
- Lesson 3: Webex Calling Dedicated Instance Devices
- Lesson 4: Enhanced Survivability
- Lesson 5: E911 for Dedicated Instance
- Lesson 6: Active Directory Integration
- Lesson 7: PSTN Options for Webex Calling DI

Module 3: Webex Control Hub Administration

- Lesson 1: Control Hub Overview
- Lesson 2: Organization Settings and Templates for Webex
- Lesson 3: Licensing
- Lesson 4: Adding Users
- Lesson 5: Webex Locations
- Lesson 6: Administration Panels

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Course Outline

Module 4: Dedicated Instance Connectivity Options

- Lesson 1: Webex Dedicated Instance Connectivity Options
- Lesson 2: Webex Edge Connect

Module 5: Webex Calling Dedicated Instance Administration Overview

- Lesson 1: Webex Calling Dedicated Instance Administration Overview
- Lesson 2: Pre-Configuration
- Lesson 3: Deploying Endpoints In CUCM
- Lesson 4: Voicemail Thru Unity Connection
- Lesson 5: Cisco Emergency Responder (CER)

Module 6: Discuss PSTN Options

- Lesson 1: PSTN Options
- Lesson 2: Dedicated Instance Cloud Connected PSTN
- Lesson 3: Local Gateway
- Lesson 4: Voice Gateway Overview
- Lesson 5: Gateway Call Routing Components

Module 7: Discuss Dedicated Instance Call Routing Flows

- Lesson 1: Webex Calling DI Call Routing
- Lesson 2: Webex Calling DI Call Flows