

WEBEX CALLING MIGRATION FOR GOVERNMENT V1.0 (WEBEX-CALL-MIGRATE-GOV)

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This three-day instructor-led, hands-on course guides students through transitioning from Cisco Unified Communications Manager (CUCM) to Webex Calling within government networks. Students will conduct a Migration Readiness Assessment to ensure the environment is prepared for migration and learn to plan the transition of Cisco Phones and Jabber to Webex Calling. The course covers using Cisco Webex Control Hub for migration tasks, such as creating Webex Locations with PSTN, preparing BAT/CSV files, and utilizing the migration wizard for settings migration. Students will also learn to perform device eligibility checks and finalize the migration by uploading CSV files to CUCM for phone migrations.

Participants will gain practical experience by conducting a sample migration from CUCM to Webex Calling, followed by verification processes and decommissioning the old CUCM system. The course also introduces third-party tools to facilitate the migration process.

How you'll benefit

This class will help you:

- Gain practical experience by performing a sample migration from CUCM to Webex Calling
- Gain the knowledge to ensure success and to decommission the old Cisco Unified Communications Manager (CUCM) system
- Understand third-party tools that can facilitate and streamline the Webex Calling migration process

Why Attend with Current Technologies CLC

- Our Instructors are in the top 10% rated by Cisco
- Our Lab has a dedicated 1 Gig Fiber Connection for our Labs
- Our Labs run up to Date Code for all our courses

Who Should Attend

The primary audience for this course is as follows:

- Network Engineers
- System Administrators
- Telecommunications Specialists
- IT Professionals in Government Agencies
- Technical Support Staff
- Cisco Certified Professionals

Course Duration

3 days

Course Price

\$3,195.00 or 30 CLCs

Methods of Delivery

- Instructor Led
- Virtual ILT
- On-Site

Module 0: Introductions

Module 1: Webex Calling for Government Migration Overview

- Module Topics
- Lesson 1: Webex for Government Product Overview
- Lesson 2: Webex Calling for Government Migration Overview
- Lesson 3: Webex Calling for Government Migration Tools
- Module Summary

Module 2: Webex Calling Migration - Customer Readiness Assessment

- Module Topics
- Lesson 1: UCM to Webex Calling Feature Comparison
- Lesson 2: UCM Requirements
- Lesson 3: UCM Phone EOL and Phone Type Issues
- Lesson 4: License Usage
- Module Summary

Module 3: Webex Calling for Government - Pre-Migration Tasks

- Module Topics
- Lesson 1: Webex Org Setup
- Lesson 2: Analytics Deployment
- Lesson 3: Control Hub Setup
- Lesson 4: Network / Security Readiness
- Lesson 5: Network Assessment for Webex
- Lesson 6: Webex Calling Migration Considerations
- Module Summary

Module 4: Webex Calling for Government - Migration Prep

- Module Topics
- Lesson 1: Discovery, Planning and Design
- Lesson 2: Control Hub Config
- Lesson 3: Application Prep
- Module Summary

Module 5: Deployment

- Module Topics
- Lesson 1: Application Rollout
- Lesson 2: Migrating Users
- Lesson 3: Migrating Phones
- Lesson 4: PSTN Number Porting
- Lesson 5: M365 Integration
- Module Summary

Module 6: Decommission CUCM

- Module Topics
- Lesson 1: Remove Jabber from Users' Devices
- Lesson 2: Decommission UCM Servers
- Module Summary

Module 7: Webex Control Hub for Government Setup Assist

- Module Topics
- Lesson 1: Setup Assist Overview
- Lesson 2: Setup Assist Migration Methodology
- Module Summary

Module 8: 3rd Party Tools for Migration

- Module Topics
- Lesson 1: 3rd Party Tools Overview
- Module Summary