



6210 Central Ave, Portage, IN. 46368 Phone: 219.764.3800 Fax: 219.764.3805 Web: http://www.ctclc.com

Installing, Configuring, Monitoring and Troubleshooting Cisco Catalyst SD-WAN (SDWAN) V20.15.X/17.15.X

In this 5-day immersive, hands-on course covering Cisco Catalyst (Viptela) SD-WAN version 20.15.X / IOS-XE 17.15.X, student: will gain in-depth knowledge and practical skills to deploy, configure, manage, and troubleshoot Cisco SD-WAN environments. The course explores controller and edge device deployment, Zero Touch Provisioning (ZTP), device and feature template creation, and SD-WAN Manager interface operations. Students will work with advanced features including OMP, BFD, QoS, DRE, securit: integration (SASE, Umbrella, FW, IPS), and local and centralized policy design. Labs include deploying controllers, onboarding routers (vEdge, ISR, C8000V), upgrading environments, configuring policies, enabling Cloud On-Ramp for SaaS applications like O365 and Webex, and leveraging analytics and troubleshooting tools like ThousandEyes and vManage. By course end, students will be proficient in building robust, secure, and optimized enterprise SD-WAN solutions across cloud and hybrid infrastructures.

< This release begins the Journey of streamlining Configuration Groups and Policy Groups, empowering network administrators with greater control and efficiency. This release is pretty close to feature complete, and the first release that I would tell customers that it is time to look to convert Configuration Templates to Configuration Groups.

Here are some of the Updates:

Configuration Groups: Simplifying Network Management

With the advent of configuration groups, network administrators can now create and manage device configurations more effectively. The feature allows for the grouping of devices based on specific criteria, enabling consistent and centralized configuration deployment. By reducing manual configurations on individual devices, configuration groups ensure uniformity and significantly decrease the potential for errors, leading to a more streamlined and reliable network management process.

Policy Groups: Enhanced Policy Management

The introduction of policy groups in **Cisco SD-WAN 20.15.X** marks a substantial improvement in policy management. This feature allows administrators to define and apply policies to specific groups of devices or regions, facilitating more granular control over network behavior. By aligning policies with organizational requirements and regional compliance standards, policy groups enhance security and performance across the network. This targeted approach ensures that policies are both effective and relevant to the specific needs of different network segments.

The release of **Cisco SD-WAN 20.15.X** underscores the importance of adopting configuration and policy groups to optimize network operations. These features not only simplify the management of complex network environments but also enhance scalability and responsiveness to organizational changes. By leveraging configuration groups, administrators can ensure maintaining a secure and efficient network infrastructure. >

Use this course towards your Cisco Continuing (CE) Education Credits (40)

Why Attend with Current Technologies CLC

- Our Instructors are the top 10% rated by Cisco
- Our Lab has a dedicated 1 Gig Fiber Connection for our Labs
- Our Labs run up to Date Code for all our courses

Objective

- SD-WAN Overview
- SD-WAN Controllers (vSmart)
- Allow Lists and Certificates
- Platforms
- Router Deployment
- Configure SD-WAN Manager (vManager)
- SD-WAN Software Updates
- OMP / Fabric
- QoS / QoE
- Security / SASE
- Creating and Applying SD-WAN Templates
- Local and Central Policy
- Deploying using Templates
- ThousandEyes Integration
- Cloud Onramp for SaaS
- Analytics
- Monitoring & Troubleshooting the SD-WAN Solution

Who Should Attend

Who should sit this course?

This course is suitable for Network Engineers, System Administrators, IT Professionals, Technical Support Staff, and Cisco-Certified Professionals looking to enhance their skills and proficiency with Cisco Catalyst SD-WAN network management tailored for networks.

The course is highly recommended for:

- **Network Engineers:** Professionals tasked with the design, implementation, and maintenance of the network infrastructure. This includes managing both Catalyst SD-WAN and data communication systems, ensuring they meet the high standards required for government operations.
- System Administrators: Individuals responsible for the daily management and configuration of the network systems. Their role is crucial in ensuring the reliable operation of Catalyst SD-WAN and WAN services across various departments.
- **IT Professionals:** This group includes a wide range of IT personnel working who require a robust understanding of secure and reliable Catalyst SD-WAN network systems. Their work is critical in ensuring that these networks comply with stringent standards and regulations.
- **Technical Support Staff:** These are the frontline personnel who provide essential technical support for Catalyst SD-WAN network systems within the environments. Their expertise ensures that any issues are promptly resolved to maintain network integrity and security.
- **Cisco Certified Professionals:** Individuals who have already achieved Cisco certifications and are looking to further their knowledge and expertise specifically in Catalyst SD-WAN Networks and Technologies. This course offers them an opportunity to specialize in Catalyst SD-WAN solutions, enhancing their skill set in the context of the network requirements.

Prerequisites

There are no prerequisites for this training.

However, the knowledge and skills you are recommended to have before attending this training are:

- Knowledge of software-defined networking (SDN) concepts as applied to large scale live network deployments
- Strong understanding of enterprise WAN design
- Strong understanding of routing protocol operation, including both interior and exterior routing protocol operation
- Familiarity with transport layer security (TLS) and IP security (IPsec)

Course Outline

Module 1: Catalyst SD-WAN (Viptela) Platform Overview

- SD-WAN WAN Architecture Overview
 - Review SD-WAN architecture fundamentals.

Price : \$4395.00 Duration : 5 Days Certification Exam: Associates to 300-415 CE Credit: 40

- Cisco SD-WAN Solution Overview
 Overview of Cisco SD-WAN platform.
- New Features by Version
 Explore features introduced in new versions.
- Licensing for Cisco SD-WAN

 Understand licensing models and options.
- SD Routing Overview (20.15.X)
 Routing features available in version 20.15.X

Module 2: Cisco SD-WAN Controllers

- Cisco SD-WAN Controller Architecture
 • Architecture for control plane components.
- Cisco Catalyst SD-WAN Portal
 Portal-based access and management.
- Multitenant Tenancy
 Controller tenancy model.
- Controller High Availability
 Controller redundancy and failover.
- Verify Control Plane

 Confirm control connectivity and functions.

Module 3: Catalyst SD-WAN Platforms

- SD-WAN Platform Overview
 Overview of SD-WAN compatible platforms.
- SD-WAN vEdge Platforms
 Capabilities of vEdge hardware.
- Cisco ISR 4000 Series Routers
 Deployment using ISR 4000 routers.
- Cisco ASR 1000 Routing Portfolio
 Use of ASR routers in SD-WAN.
- Catalyst 8000 Series Router Overviews
 Main platform for SD-WAN routers.
- Catalyst 8500 Series Routers
 Nigh-performance edge routers.
- Catalyst 8300 Series Routers
 Branch and small office routers.
- Catalyst 8200 Series Routers
 Compact branch routers.
- Catalyst 8000 SD-WAN Supported Modules • Module compatibility and support.
- Cellular Gateways for SDWAN

 Support for cellular transport options.
- SD-WAN WAN Edge High Availability • Redundancy options for WAN edge.

Module 4: Cisco SD-WAN WAN Edge Deployments

- Adding Device to the PNP Portal
 Onboarding devices to SD-WAN.
- Device Initial Bootup and Image Selection • Initial software provisioning.
- SD-WAN Zero Touch Provisioning

- Auto-provisioning with ZTP.
- SD-WAN Quick Connect
 - Rapid manual setup.
- Manually Provision SD-WAN IOS-XE
 CLI-based setup of edge devices.
- Verifying SD-WAN WAN Edge Configuration
 Confirming WAN edge deployment.

Module 5: Catalyst SD-WAN SD Routing

- SD Routing Overview
 Routing technologies supported in SD-WAN.
- SD Routing Onboarding

 Enable SD routing in the platform.
- SD Routing Configuration
 Configure routing protocols and policies.
- SD Routing Management
 - Monitoring and verification.

Module 6: Configuring SD-WAN Manager

- Dashboard Overview and Changes

 Updates in new SD-WAN manager UI.
- SD-Wan Manager Monitoring Dashboard • Monitor devices and events.
- SD-WAN Manager Configuration • Create and edit configurations.
- SD-WN Manager Tools
 Available tools for operations.
- SD-WAN Manager Maintenance
 - Maintenance workflows.
- Administrative Settings
 System-wide settings.
- Resource Groups
 Segment access and resources.
- Users and Groups

 Identity and access management.
- RADIUS and TACACS
 Authentication integrations.
- Single Sign-On / IDP Management • Integrate identity platforms.
- License Management

 Track and assign licenses.
- Network Wide Path Insight
 Path analysis and visibility.

Module 7: SD-WAN Software Upgrades

- Upgrading the SD-WAN Environment

 Upgrade best practices.
- Upgrade SD-WAN Controllers • Update controller software.
- Software Upgrade Workflow Version 20.10 / 17.10
 Step-by-step process.
- Upgrading Devices via CLI
 Command-line driven upgrade.

Module 8: SD-WAN OMP/Fabric

- SD-WAN Fabric Overview and Terminology
 Control, data, and management planes.
- SD-WAN Segmentation
 Isolating traffic across the fabric.
- OMP / TLOCs / Routes
 OMP route propagation.
- SD-WAN BFD
 Reliable transport detection.
- On-Demand Tunnels

 Build tunnels only as needed.
- SD-WAN Fabric Verification

 Test and validate fabric operation.

Module 9: SD-WAN QoS / QoE

- QoE / QoS Challenges • Common performance problems.
- Quality of Experience (QoE) / Quality of Service (QoS)
 Understanding SD-WAN's approach.
- Per-Tunnel QoS
 Traffic shaping per tunnel.
- Adaptive QoS

 Dynamic quality adjustment.
- Per VPN QoS

 Traffic management by VPN.
- Application Quality of Experience (AppQoE) • App-based optimization.
- Forward Error Correction (FEC) / Packet Duplication
 Mitigation for lossy networks.
- TCP Optimization • Improve TCP performance.
- Data Redundancy Elimination (DRE) / Lempel-Ziv Compression (LZ)
 Compression options.
- SD-AVC / Microsoft O365 Telemetry • Deep app-level analytics.

Module 10: SD-WAN Security

- Security Overview
 Security in SD-WAN.
- Secure Analytics (StealthWatch) Integration

 Integration with telemetry tools.
- Locking Down Edge Access
 Best practices for access control.
- SD-WAN Fabric Security
 Secure data and control planes.
- IPSec Key Exchange in SD-WAN Fabric
 Encryption and key exchange.
- SD-WAN Security Options
 Firewall, IPS, URL filtering.
- SD-WAN Integrated Security • Built-in advanced security.
- SD-WAN Enterprise Firewall
 Layer 7 NGFW protection.

- SD-WAN Identity Firewall
 User-identity-based policies.
- SD-WAN Intrusion Prevention System
 Detect and stop intrusions.
- URL Filtering
 - Web access control.
- Anti-Malware Protection / Threatgrid • Integrated malware detection.
- DNS Security
 - Secure DNS lookups.

Module 11: SD-WAN Templates and Configuration Groups

- Template Overview
 - Use of templates to simplify management.
- Feature Templates • Configure per-feature settings.
- Device Templates
 - Apply complete configurations.
- CLI Templates
 - Freeform CLI input.
- Create Device Templates using Feature Templates • Combine templates for reuse.
- Attaching Devices to Template • Apply settings to devices.
- Configuration Groups Overview
 Reusable config bundles.
- Creating Configuration Groups • How to define groups.
- Deploy Configuration Group Workflow

 Deploy changes with review.
- View/Edit Configuration Groups

 Manage groups over time.
- Configuration Catalog

 Manage and browse configuration items.

Module 12: SD-WAN Local Policy

- Local Policy Overview
 Device-specific policy application.
- Local Policy Lists
 Match conditions for local policy.
- Local Data Policies

 Routing or forwarding logic.
- Local Policy QoS Configuration

 Bandwidth controls at device level.
- Access Control Lists
 Permit or deny flows.
- Localized Control Policy
 Control-plane route influence.
- Save and Apply Local Policy
 Policy enforcement process.

Module 13: SD-WAN Central Policies

Central Policy Overview

- Controller-wide policy model.
- Policy Construction

 How to build a policy.
- Central Control Policy

 Route influence using OMP.
- Control Policy Dis-contiguous Data Planes • Cross-VPN path control.
- Control Policy Data Center Priority • Traffic prioritization policies.
- Control Policy VPN Topologies
 Star and full-mesh configurations.
- Control Policy VPN Membership Policy
 Which VPNs access what.
- Control Policy Application-Aware Routing
 Path selection by application.
- Control Policy Service Chaining

 Traffic redirection via middlebox.
- Central Data Policies
 Forwarding decisions centrally enforced.
- Central Data Policies Use Cases • Practical implementations.
- Central Data Policies Cflowd

 Traffic visibility.
- Creating Centralized Policies
 Putting the concepts into action.

Module 14: SD-WAN Policy Groups

- What are Policy Groups?
 Logical grouping of policies.
- Groups of Interest (Policy Objects)
 Reuse building blocks.
- Application Priority and SLA

 Define app expectations.
- NGFW
 - Next-generation firewall control.
- SIG/SSE and DNS Security
 - Secure Internet Gateway integration.
- Policy Group Creation

 Build new policy groups.
- Associate and Deploy Policy Groups

 Activate across the network.
- UX 2.0 Topology
 Improved interface for topology mapping.

Module 15: Cisco SD-WAN with ThousandEyes Integration

- ThousandEyes Introduction
 Digital experience monitoring.
- Architecture and SD-WAN Deployment

 Deploying with SD-WAN.

Module 16: Cloud On Ramp for SaaS

- Cloud OnRamp Overview
 - What OnRamp enables.

- Cloud OnRamp for SaaS Overview
 End-to-end SaaS optimization.
- Cloud OnRamp for M365
 Microsoft apps acceleration.
- Cloud OnRamp for Webex
 Better experience for Webex.
- Cloud OnRamp for Enterprise & Custom Apps • Non-standard SaaS apps.
- Cloud OnRamp for SaaS Security
 Securing SaaS access.
- Deployment Use cases • Example architectures.
- Cloud OnRamp for SaaS Configuration • Initial deployment.
- Cloud OnRamp for SaaS Monitoring

 Health visibility.

Module 17: Analytics 3.0

- SD-WAN Analytics Overview
 - Data collection and use cases.
- SD-WAN Analytics Dashboards
 Visual insights for metrics.
- SD-WAN Analytics KPIs and Scores • Performance indicators.
- SD-WAN Analytics Bandwidth Forecasting • Predict future bandwidth needs.
- SD-WAN Analytics Troubleshooting • Identify root causes.
- SD-WAN Analytics IDP Onboarding • IDP integration with analytics.
- SD-WAN Analytics Onboarding & Access Workflow
 Enable analytics for sites.

Module 18: Monitoring & Troubleshooting the SD-WAN Solution

- SD-WAN Troubleshooting Overview
 Approach to resolving issues.
- SD-WAN Technical Support Access
 TAC support options.
- Controller Failure Scenarios

 Recovering from controller issues.
- Troubleshooting Controllers

 Isolate and fix controller faults.
- Troubleshooting Control Connections

 Fix routing and tunnel issues.
- Typical Control Connection Issues • Common misconfigurations.
- Troubleshooting Data Plane
 Check traffic flow issues.
- Troubleshooting Routing

 Check route leaks or flaps.
- Centralized Policies Troubleshooting

 Misapplied or misconfigured policies.
- Packet Forwarding Troubleshooting

 Verify path decisions.

- Device Configuration and Upgrades Failure
 Upgrade failure recovery.
- vDiagnose Diagnostic Tool for SD-WAN
 In-depth diagnostics.
- Troubleshooting cEdge
 Troubleshoot IOS XE edges.
- Troubleshooting using SD-WAN Manager
 GUI-based diagnosis.
- Device Troubleshooting

 Command-based troubleshooting.
- Using the GUI for cli show command under Troubleshooting > Real-time
 Real-time visibility.
- CLI Troubleshooting

 Command line issue resolution.
- Network-Wide Path Insights
 End-to-end flow tracking.
- NetFlow Collectors
 Flow visibility using NetFlow.
- SNMP Overview
 Basic device monitoring.
- SD-WAN Logs
 View event logs.
- SD-WAN Reporting

 Custom and scheduled reporting.
- SD-WAN Manager APIs & Programmability • Automate via API.

Appendix A: Deploying SD-WAN Controllers

- On-Prem Controller Deployment

 Manual deployment in local DC.
- Create vManage VM Instance on ESXi or KVM
 Virtual appliance setup.
- Initial vManage Setup
 Bootstrap process.
- Create vBond VM Instance on ESXI or KVM
 Orchestrator deployment.
- Create vSmart VM Instance on ESXI or KVM • Control-plane setup.
- Add Controllers to vManage
 Onified visibility in vManage.
- Enterprise CA Configuration • Configure certificate authority.

LAB OUTLINE

- Lab 0: Lab Access via View Horizon Client
- Lab 1: Exploring the Manager1 Interface
- Lab 2: Manually Deploying a WAN Edge
- Lab 3: Upgrade SD-WAN Environment
- Lab 4: vSmart CLI Template Configuration
- Lab 5: Import vEdge Feature Templates
- Lab 6: Modifying Feature Templates
- Lab 7: cEdge Feature Template Configuration
- Lab 8: BR2 Device Templates Configuration

- Lab 9: Create EMEA-DC2 Configuration Group
- Lab 10: Editing the EMEA DC2 Configuration Group
- Lab 11: Deploying the Configuration Group for DC2
- Lab 12: Creating Security Groups of Interest
- Lab 13: Creating Groups of Interest
- Lab 14: Create and Deploy EMEA-DC2 Policy Group
- Lab 15: Creating Additional UX-2.0 Policies
- Lab 16: Topology
- Lab 17: Security Policy Lists Configuration
- Lab 18: Security Policy Configuration
- Lab 19: Local Policy List Configuration
- Lab 20: Localized Policy Configuration
- Lab 21: Central Policy List Configuration
- Lab 22: Centralized Policy Configuration
- Lab 23: Template Backup and Restore
- Appendix A: Optional Controller Configuration